**✅ PART 1: Photographs (Câu 1 – 10)**

**Câu 1.** Look at the picture marked number one in your test book.  
A. She's coming down the stairs.  
B. She's riding the escalator.  
C. She's taking the elevator.  
D. She's going up the ladder.

**Câu 2.** Look at the picture marked number two in your test book.  
A. They're doing the dishes.  
B. They're moving the furniture.  
C. They're unpacking some boxes.  
D. They're installing some equipment.

**Câu 3.** Look at the picture marked number three in your test book.  
A. A man is registering for a conference.  
B. A man is signing some books.  
C. A man is browsing around the library.  
D. A man is reading a pamphlet.

**Câu 4.** Look at the picture marked number four in your test book.  
A. There is a tree behind the bench.  
B. The sidewalk is being repaved.  
C. The hedge is being trimmed.  
D. The bench is positioned next to a house.

**Câu 5.** Look at the picture marked number five in your test book.  
A. People are buying train tickets.  
B. People are using public transportation.  
C. People are waiting at a bus terminal.  
D. People are looking at a subway map.

**Câu 6.** Look at the picture marked number six in your test book.  
A. The cafe is closed for business.  
B. Some of the trees are losing their leaves.  
C. All of the parasols are being put away.  
D. The tables are arranged around the courtyard.

**Câu 7.** Look at the picture marked number seven in your test book.  
A. The woman has checked out of the hotel.  
B. The woman is ordering room service.  
C. The woman has left her bag on the ground.  
D. The woman is weighing her luggage.

**Câu 8.** Look at the picture marked number eight in your test book.  
A. The waste containers are labeled.  
B. The garbage is being collected.  
C. The trash cans are being emptied.  
D. The litter is lying on the floor.

**Câu 9.** Look at the picture marked number nine in your test book.  
A. The tables have been stacked up.  
B. The leftovers have been cleared away.  
C. The restaurant is full of customers.  
D. The dining hall has been set up.

**Câu 10.** Look at the picture marked number ten in your test book.  
A. They are working in the mall.  
B. They are holding hands.  
C. They are putting on their backpacks.  
D. They are hiking through the woods.

**✅ PART 2: Question-Response (Câu 11 – 20)**

**Câu 11.** What did you have for lunch?  
A. At about 12:30.  
B. The Japanese restaurant on High Street.  
C. A tuna sandwich.

**Câu 12.** Let's go to the park this afternoon.  
A. I parked right outside.  
B. Sure. If the weather stays good, could see.  
C. No, I didn't see him afterwards.

**Câu 13.** Where was Tom Smith this morning?  
A. At a meeting in Bristol.  
B. Around lunchtime.  
C. I'll tell him.

**Câu 14.** Could I have a glass of water, please?  
A. No, it's made of plastic.  
B. Sure. Here you go.  
C. I water them twice a week.

**Câu 15.** What did you talk to Mr. Grover about?  
A. I asked him about my pay.  
B. No, I didn't give the talk.  
C. I haven't decided yet.

**Câu 16.** You renewed our subscription to the magazine, didn’t you?  
A. Yes. Here's your prescription.  
B. Is it new?  
C. Not yet, but I will.

**Câu 17.** Where is the nearest ATM?  
A. It's 9:00 p.m.  
B. There’s a bank on Hubard Street.  
C. I nearly did it.

**Câu 18.** May I use your restroom?  
A. No, I’ve already used it.  
B. It’s just down the hall.  
C. Along with the rest of it.

**Câu 19.** Would you like to come to our place for dinner?  
A. That would be lovely. Thanks.  
B. I’ve never been there either.  
C. Yes, I’ve made the booking already.

**Câu 20.** Which room is the presentation being held in?  
A. There’s enough room for everyone.  
B. Ms. Quinn is presenting it.  
C. Let’s ask the receptionist.

Dưới đây là phần **TOEIC Listening – Câu 21 đến 40**, tiếp tục từ phần trước, được sắp xếp rõ ràng theo **Part 2: Question-Response**:

**✅ PART 2: Question-Response (Câu 21 – 40)**

**Câu 21.** What time does the conference start?  
A. It's on financial management.  
B. I don't have a watch.  
C. The first session begins at 10:00.

**Câu 22.** We need to order some refreshments for the reception.  
A. Okay, I'll take care of it later.  
B. Yes, it was very refreshing.  
C. I can't find the receipt anywhere.

**Câu 23.** Would you prefer to work in sales or advertising?  
A. I like the creativity of advertising.  
B. What is the advertisement for?  
C. Yes, it was on sale.

**Câu 24.** I forwarded the email onto Ms. Parker.  
A. I'm looking forward to meeting her, too.  
B. In the mail room.  
C. What did she say about it?

**Câu 25.** Who represented the firm at the industry conference?  
A. Michael Braddock.  
B. In Boston.  
C. From Govk Incorporated.

**Câu 26.** Did you speak to him or were you put through to his secretary?  
A. Please put me through to him right away.  
B. I left a message on his voicemail.  
C. I enjoyed his speech as well.

**Câu 27.** How much is the taxi fare from here to the airport?  
A. Just over $30.  
B. About 20 minutes.  
C. It's extremely unfair.

**Câu 28.** Should we get red wine or white?  
A. We should have chosen a different color.  
B. It doesn’t bother me either way.  
C. Yes, red wine stains are difficult to remove.

**Câu 29.** Why were you absent from the team meeting?  
A. I forgot that it had been scheduled.  
B. It was this morning.  
C. Actually, I tried to send it to you earlier.

**Câu 30.** Bill isn’t going to the company’s end-of-year party, is he?  
A. No, he’s taking his vacation then.  
B. I don’t remember seeing him there.  
C. I still haven’t seen the ending.

**Câu 31.** Do you know who called the IT technician for assistance?  
A. I know how to fix it.  
B. As the CEO’s personal assistant.  
C. Sorry, I have no idea.

**Câu 32.** Has the supervisor finished planning today's schedule?  
A. I'm not planning on it.  
B. As a strategic adviser.  
C. She’s still working on it, I think.

**Câu 33.** Do you intend to go to the new exhibit at the art gallery?  
A. Yes, I’ll see it with my wife on the weekend.  
B. I haven’t been there before.  
C. All the exits are clearly marked.

**Câu 34.** Is Mr. Kennedy still in charge of the project?  
A. He’s recharging his phone.  
B. Is the product reasonably priced?  
C. Yes, he’s managing things.

**Câu 35.** How are the preparations for the party going?  
A. Everything is ready.  
B. No, they’re not coming.  
C. Just catch the bus.

**Câu 36.** Aren’t you transferring to the Boston branch?  
A. Not until next March.  
B. He works as a translator.  
C. No, I’ve never been there.

**Câu 37.** Where did you leave the keys for the storage locker?  
A. There's a store just up the road.  
B. Thanks. I couldn’t find them anywhere.  
C. They should be on top of the file cabinet.

**Câu 38.** The personnel manager will begin interviewing applicants next week.  
A. I use the internet for most things these days, too.  
B. How many vacancies do we need to fill?  
C. I didn’t even know she’d applied.

**Câu 39.** The marketing team’s budget will be cut, right?  
A. Yes, it was quite sore.  
B. According to our market research.  
C. Yes, along with several other departments.

**Câu 40.** Haven’t we already reviewed Miss Jones’s application?  
A. The film reviews are very encouraging.  
B. Yes, I sent her a copy of my resume.  
C. No, that was another candidate.

Dưới đây là phần **TOEIC Listening – Câu 41 đến 70**, thuộc **Part 3: Conversations**, đã được sắp xếp rõ ràng theo từng đoạn hội thoại và nhóm câu hỏi:

**✅ PART 3: Conversations (Câu 41 – 70)**

**🔹 Questions 41–43**

**Conversation:**  
Good morning. How can I help you?  
Do you know where I might find Virginia Wallace? I'm a client of hers. I’m meant to be meeting her in her office in about 10 minutes.  
Sure. Miss Wallace works in the intellectual property division on the fifth floor. If you take the elevator, her office is the second door on the right.  
Okay. Thanks for your help. Have a good day.

**Câu 41.** Who most likely is the man?  
**Câu 42.** What does the woman inquire about?  
**Câu 43.** Where will the woman probably go next?

**🔹 Questions 44–46**

**Conversation:**  
Hi there. I hope you enjoyed your meals. That’ll be $45.  
What? That can’t be right. We only ordered two dishes with iced teas, one chicken salad, and one vegetable soup. That shouldn’t be more than $30, right?  
So, you didn’t have the seafood pizza. Sorry. It looks like one of our waiters made an error. In that case, the bill comes to just $27.  
Good. That sounds more like it.

**Câu 44.** What problem does the woman complain about?  
**Câu 45.** What didn’t the woman order?  
**Câu 46.** How much should the woman pay the man?

**🔹 Questions 47–49**

**Conversation:**  
Brenda, it’s 10:15. Where have you been? You’re over an hour late.  
Sorry, Mr. Brown. The bus broke down this morning on the way to work. There was nothing I could do. I tried calling you at 9:00 a.m., but your cell phone was switched off.  
Okay, then. I guess you couldn’t help it. However, I expect you to stay late tonight to make up for the time you missed this morning. You can leave the company at 7:00 p.m.

**Câu 47.** Why is the man upset?  
**Câu 48.** When did Brenda call the man?  
**Câu 49.** What does the man expect Brenda to do?

**🔹 Questions 50–52**

**Conversation:**  
That comes to 14,550, please. Do you have a Marketland Super Card?  
No, I don’t. But how do I go about getting one? It seems like it might be useful.  
Absolutely. The card can help you to make big savings on your grocery shopping. To obtain one, all you have to do is fill out one of these forms and we’ll send the card to you in the mail.  
Okay, I’ll take a form then, please. But first I’d better pay for these groceries.

**Câu 50.** Where most likely does this conversation take place?  
**Câu 51.** What is the woman interested in getting?  
**Câu 52.** What will the woman do next?

**🔹 Questions 53–55**

**Conversation:**  
Hi, I’m thinking about becoming a member, but first I want to know more about what this gym has to offer.  
I’m delighted you’re interested in signing up. I could tell you about the facilities here, but I think it would be better if you saw them for yourself. Do you have time to take a quick tour now?  
No, I have to get back to the office now, but I’ll come back after work. Perhaps you can show me around then.  
Great. Here’s my business card and a brochure in case you can’t make it back tonight. See you soon.

**Câu 53.** What does the woman inquire about?  
**Câu 54.** What does the woman offer to do?  
**Câu 55.** Where will the woman probably go next?

**🔹 Questions 56–58**

**Conversation:**  
Hello, Miss Anderson. Do you have a minute? I’ve been meaning to talk to you about something.  
Go ahead, Simon. What seems to be the problem?  
Well, I’ve noticed that a lot of the apartment residents are not obeying the recycling policy. A few of my neighbors seem to be just throwing all their bottles, cans, and food scraps in with the general waste.  
That is worrying. Thank you for warning me about the problem. I’ll post notices around the complex to remind all residents about our recycling regulations.

**Câu 56.** What are the speakers discussing?  
**Câu 57.** According to the man, what are some people not doing?  
**Câu 58.** How will the woman solve the problem?

**🔹 Questions 59–61**

**Conversation:**  
Hi Grace, this is Neil Banks. I asked you to provide me with a quote for my trip to Singapore.  
Oh, hi Mr. Banks. I was just about to call you. The cheapest available return service on the dates you requested is on Celtic Air. The total cost of the flights is just $970. Unfortunately though, all the departure times are very early in the morning.  
That’s okay because the price sounds very reasonable. Please go ahead and book the tickets.  
Sure. And as usual, I’ll try and reserve you an aisle seat.

**Câu 59.** What is the main purpose of the man’s call?  
**Câu 60.** Why does the man ask the woman to confirm the arrangements?  
**Câu 61.** According to the woman, what does the man usually prefer?

**🔹 Questions 62–64**

**Conversation:**  
Mr. Evans, something is wrong with the television in the staff room. The picture quality is really bad and the set keeps turning off without warning.  
Yes, I already heard about it from one of the other employees. I’ll get someone from maintenance to take a look at it later.  
Please get it fixed as soon as you can. Quite a few of us are getting frustrated about it.  
Right. I know how important it is for all of you to be able to relax during your break times.

**Câu 62.** What are the speakers discussing?  
**Câu 63.** What does the man plan to do?  
**Câu 64.** According to the woman, why should the man act promptly?

**🔹 Questions 65–67**

**Conversation:**  
Sandra, your qualifications are very impressive, but what I really want to know is whether you’ll be a good fit with our organization. Tell us about some of your personal strengths and qualities.  
Well, I think I’m a very good team player. I communicate well with colleagues and I enjoy getting the chance to cooperate on projects.  
That’s good to hear. Teamwork is very important for what we do here at Kurthers Incorporated, particularly for the role of operations manager.  
Yes, that’s one of the reasons I’m so keen to get the job.

**Câu 65.** Who most likely is the man?  
**Câu 66.** According to the woman, what is she particularly skilled at?  
**Câu 67.** Why is the woman enthusiastic about the job?

**🔹 Questions 68–70**

**Conversation:**  
I had my performance appraisal a couple of days ago and I thought it went pretty well. Have you had yours yet, Ben?  
No, mine is next week. I can’t say I’m looking forward to it though. I didn’t meet my sales quota last month, so I’m worried the feedback will be negative.  
You’ll be fine. Everyone knows you’re one of the best salespeople in the team. You made a record number of sales last year, didn’t you?  
Yes, I know. But the timing of these appraisals couldn’t be worse. I have to hope the management takes into account my overall performance, not just recent results.

**Câu 68.** What are the speakers discussing?  
**Câu 69.** When did the man break the sales record?  
**Câu 70.** What does the man want the management to do?

Dưới đây là phần **TOEIC Listening – Câu 71 đến 100**, thuộc **Part 4: Talks**, được sắp xếp rõ ràng theo từng đoạn thông báo và nhóm câu hỏi:

**✅ PART 4: Talks (Câu 71 – 100)**

**🔹 Questions 71–73**

**Message:**  
Hello, Miss Wang. It's Cindy Baker here from Baker’s Dry Cleaning. I'm calling to let you know that your items are ready for pickup. Unfortunately, we weren't able to get the stain out of the tablecloth, so we won't charge you for that. The cleaning cost for the other items comes to a total of $18. That’s for three shirts, two pairs of pants, and a dress. We're open from 9:00 a.m. to 9:00 p.m. every day except Sunday. You’re welcome to come in and collect your items anytime that suits you. Thanks.

**Câu 71.** What is the main purpose of this message?  
**Câu 72.** Why is the customer not being charged for one article?  
**Câu 73.** How many shirts did the customer have cleaned?

**🔹 Questions 74–76**

**Report:**  
Welcome back to Current Affairs Review. I'm Jerry Collins, your host this afternoon. Next up, we’ll discuss the weather we’ve been having recently. According to experts, we’ve just experienced the hottest and driest summer on record. The average high in July and August was 33°C compared to the normal average of 30°C. Moreover, there was only 50 mm of rain over this period whereas the average rainfall is 90 mm. Experts are divided on what has caused the unusual weather. Some believe it is a random variation while others think it is part of a global warming trend. Respected weather experts Dr. Greg Rutherford and Dr. Andrea Gray join us now in the studio for a debate on this topic.

**Câu 74.** What is this report mainly about?  
**Câu 75.** How much rainfall was there in July and August this year?  
**Câu 76.** What most likely will happen next?

**🔹 Questions 77–79**

**Advertisement:**  
The creators of the popular TV comedy *Clyde Lake* are bringing a new show to KJET. Watch KJET on Thursdays at 9:00 for *Cosmic*, a fresh new sitcom set in Hollywood. Follow the characters as they deal with the difficulties of trying to break into show business, with a cast featuring some of the hottest young talent in comedy, including John Beg, Linda Cross, and Frances Ali. *Cosmic* will have you laughing till it hurts. The show will debut on KJET on Thursday the 13th at 9:00 p.m. You won't want to miss it.

**Câu 77.** What is being advertised?  
**Câu 78.** According to the advertisement, why should listeners watch *Cosmic*?  
**Câu 79.** When does *Cosmic* debut?

**🔹 Questions 80–82**

**Phone Message:**  
Hello, my name is Colleen Smith and I work for Duro Finance. I’m calling to find out whether you would be interested in changing to a Duro home mortgage. At just 7.5%, we offer the lowest interest rate on the market. What’s more, if any other lending institution or bank makes you a better offer, then we’ll match it. You can’t beat that. To find out more about Duro Home Mortgages, please call me back on my personal line at 978-7654. Thank you.

**Câu 80.** What is the main purpose of this message?  
**Câu 81.** What does the woman guarantee?  
**Câu 82.** How can the listener find out more about the offer?

**🔹 Questions 83–85**

**Announcement:**  
Good evening, ladies and gentlemen. Welcome to the fifth annual Wolston Heart Foundation auction. Before we begin, I’d like to take this opportunity to thank you all for supporting this event. All proceeds go towards the treatment of heart disease. So, please be as generous as possible. We have an exciting range of items to auction off. I’m sure we have something on offer to interest everyone. If you haven’t received a catalog listing all of these items, please pick one up from the tables at the back of the hall. But now, let’s begin with the first item up for sale tonight.

**Câu 83.** Where does this announcement take place?  
**Câu 84.** What does the speaker ask listeners to do?  
**Câu 85.** What most likely will happen next?

**🔹 Questions 86–88**

**Recorded Message:**  
Good evening. You’ve reached the Germania Computer Service Center. We’ve installed a new voicemail system to process calls. Please listen to the following menu and select the correct option. For inquiries about ongoing repairs, please press one. To request an estimate on a repair job, please press two. For all other issues or questions, please press three or hold the line and an operator will be with you shortly. All customers should have either their Germania Computers customer number or the number of their product warranty ready to give to the customer service representative. This will allow us to process your call more efficiently. Thank you.

**Câu 86.** What has the company recently done?  
**Câu 87.** What should customers do if they want to request an estimate?  
**Câu 88.** How can customers help speed up the process?

**🔹 Questions 89–91**

**Introduction:**  
I’d like to introduce you to today’s training seminar leader, Tracy Kim. Miss Kim is one of the most successful computer programmers in the country. She has over 20 years of experience in IT and over 10 years working in programming. She founded her own consulting firm, *Seeing Eye*, a couple of years ago. She speaks regularly at industry conferences both here and overseas. We’re very lucky that she has agreed to come in and speak to us today about best-practice programming. Please take the opportunity to ask Miss Kim questions and listen carefully to her insights on the subject. Now I’ll hand it over to Miss Kim so we can get things started.

**Câu 89.** For whom is this introduction intended?  
**Câu 90.** For how long has Miss Kim been running her own company?  
**Câu 91.** What does the speaker expect listeners to do?

**🔹 Questions 92–94**

**Announcement:**  
Everyone, I have a brief announcement to make. I have decided to resign from my position here at Infosource. I wanted to let you know now before you heard any rumors from your colleagues in other departments. I’ve really enjoyed working with all of you, but I’m feeling tired after so many years in the business. My last day will be Friday, the 22nd of July. After I leave, the assistant manager, Kieran Walker, will take over as acting manager while personnel searches for a permanent replacement. I know you’ll give Kieran your full support and help him adjust to the challenges of the new role. I hope to keep in touch with all of you in the future too.

**Câu 92.** What is the main purpose of the announcement?  
**Câu 93.** Who will fill in temporarily?  
**Câu 94.** Why is the speaker making the change?

**🔹 Questions 95–97**

**Speech:**  
First of all, I’d like to thank the Hospitality Industry Association. Tonight’s ceremony is a fantastic occasion. It is truly an honor to be awarded the prize of *Hotel of the Year*. But this award really belongs to the entire staff of Longrove Hotel Miami for their efficiency and friendly attitude. I’m very lucky to have such a fantastic group of employees, and I couldn’t have achieved so much success without them. I also want to thank the management at Longrove Hotel’s head office for their wonderful support. With their full backing, I’ve been able to put in place several exciting innovations at the hotel. Thanks again to everyone involved with this ceremony. Have a good evening.

**Câu 95.** Who most likely is the speaker?  
**Câu 96.** According to the speaker, what is the main reason for his success?  
**Câu 97.** What does the speaker thank the executives at the head office for?

**🔹 Questions 98–100**

**News Report:**  
In technology news, media and communications giant Intertel has announced plans to launch a global online phone service. The service, which is called *i-Intertel*, will allow users to call family and friends on the other side of the world through their computer. Calls between users of the service will be free, while international calls to non-users will still be considerably cheaper than standard telephone rates. Spokespeople from the company also guarantee that the quality of calls will be extremely good, with none of the delays or interference that traditionally affect long-distance calls. The service is expected to be operational by July next year.

**Câu 98.** What is this report mainly about?  
**Câu 99.** How can people use *i-Intertel* for free?  
**Câu 100.** What do spokespeople guarantee about *i-Intertel*?